

I hereby certify that this correspondence is being filed via EFS-Web with  
the United States Patent and Trademark Office on:

PATENT  
Docket No.: 20366-069210

September 18, 2006

TOWNSEND and TOWNSEND and CREW LLP

By: 

Sara B. McPeak

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Benjamin E. Hansen et al.

Application No.: 09/660,785

Filed: September 13, 2000

For: METHOD AND SYSTEM FOR  
ONLINE CALL MANAGEMENT

Customer No.: 20350

Confirmation No.: 7918

Examiner: Ovidio Escalante

Art Unit: 2614

REQUEST FOR CORRECTED FILING  
RECEIPT

***Via EFS-Web***  
***Mail Stop Amendment***  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Applicants enclose herewith (i) an Application Data Sheet for the above-referenced patent application and (ii) a copy of the redlined Filing Receipt with the following requested correction:

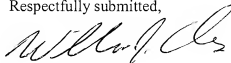
Applicants request that the Attorney Docket Number for this matter be changed to the following: **20366-069210.**

Applicants also request that the mailing address be changed in this matter to the following as associated with Customer No. 20350:

**Townsend and Townsend and Crew LLP  
Two Embarcadero Center, Eighth Floor  
San Francisco, California 94111-3834**

Applicants believe that no fee is required for submission of this request. However, if a fee is required, the commissioner is authorized to deduct such fee from the undersigned's deposit account no. 20-1430. Please deduct any additional fees from, or credit any overpayment to, the above-noted deposit account.

Respectfully submitted,



William J. Daley  
Reg. No. 52,471

Date: September 18, 2006

TOWNSEND and TOWNSEND and CREW LLP  
Two Embarcadero Center, Eighth Floor  
San Francisco, California 94111-3834  
Tel: (303) 571-4000 (Denver office)  
Fax: (303) 571-4321 (Denver office)

WJD/sbm



UNITED STATES  
PATENT AND  
TRADEMARK OFFICE

Commissioner for Patents  
Washington, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/660,785	09/13/2000	2642	910	1692 20364-069210	8	25	3

22193

QWEST COMMUNICATIONS INTERNATIONAL INC  
LAW DEPT INTELLECTUAL PROPERTY GROUP  
1801 CALIFORNIA STREET, SUITE 3800  
DENVER, CO 80202

CONFIRMATION NO. 7918  
UPDATED FILING RECEIPT



\*0C000000009263983\*

Date Mailed: 12/19/2002

Townsend and Townsend and Crew LLP  
Two Embarcadero Center, Eighth Floor  
San Francisco, California 94111-3834

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections, facsimile number 703-746-9195. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

**Applicant(s)**

Benjamin E. Hansen, Westminster, CO;  
Lee R. Quintanar, Boulder, CO;  
Scott Morrison, Lakewood, CO;

**Domestic Priority data as claimed by applicant**

This appln claims benefit of 60/153,847 09/14/1999  
and claims benefit of 60/153,790 09/14/1999  
and claims benefit of 60/153,852 09/14/1999  
and claims benefit of 60/153,910 09/14/1999

**Foreign Applications**

If Required, Foreign Filing License Granted: 10/27/2000

Projected Publication Date: None, application is not eligible for pre-grant publication

Non-Publication Request: No

Early Publication Request: No

Title

Sent to Docketing  
Date 1-15-03

## Method and system for online call management

## Preliminary Class

379

---

**LICENSE FOR FOREIGN FILING UNDER**  
**Title 35, United States Code, Section 184**  
**Title 37, Code of Federal Regulations, 5.11 & 5.15**

**GRANTED**

The applicant has been granted a license under 35 U.S.C. 184, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" followed by a date appears on this form. Such licenses are issued in all applications where the conditions for issuance of a license have been met, regardless of whether or not a license may be required as set forth in 37 CFR 5.15. The scope and limitations of this license are set forth in 37 CFR 5.15(a) unless an earlier license has been issued under 37 CFR 5.15(b). The license is subject to revocation upon written notification. The date indicated is the effective date of the license, unless an earlier license of similar scope has been granted under 37 CFR 5.13 or 5.14.

This license is to be retained by the licensee and may be used at any time on or after the effective date thereof unless it is revoked. This license is automatically transferred to any related applications(s) filed under 37 CFR 1.53(d). This license is not retroactive.

The grant of a license does not in any way lessen the responsibility of a licensee for the security of the subject matter as imposed by any Government contract or the provisions of existing laws relating to espionage and the national security or the export of technical data. Licensees should apprise themselves of current regulations especially with respect to certain countries, of other agencies, particularly the Office of Defense Trade Controls, Department of State (with respect to Arms, Munitions and Implements of War (22 CFR 121-128)); the Office of Export Administration, Department of Commerce (15 CFR 370.10 (j)); the Office of Foreign Assets Control, Department of Treasury (31 CFR Parts 500+) and the Department of Energy.

**NOT GRANTED**

No license under 35 U.S.C. 184 has been granted at this time, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" DOES NOT appear on this form. Applicant may still petition for a license under 37 CFR 5.12, if a license is desired before the expiration of 6 months from the filing date of the application. If 6 months has lapsed from the filing date of this application and the licensee has not received any indication of a secrecy order under 35 U.S.C. 181, the licensee may foreign file the application pursuant to 37 CFR 5.15(b).